

AHPI Institute of Healthcare Quality

Certified Internal Auditor for NABH (CIA)

Health Care
Reform?



Association of Healthcare Providers (India)

... Educating & Advocating for Well Being of Common Man ...

Introduction

Accreditation relies on establishing technical competence of healthcare organization in terms of accreditation standards in delivering services with respect to its scope. It focuses on learning, self-development, improved performance and reducing risk. Accreditation is based on optimum standards, professional accountability and encourages healthcare organization to pursue continual excellence.

It has been experienced that healthcare organization, once accredited, tends to relax and at times even loses focus. It wakes up only when it gets notice about surveillance visit from accreditation body. It takes few knee jerk actions to face the assessment team from accreditation board. It is important that organization need to focus on ensuring that accreditation process is institutionalized to keep system improving on continuous basis and therefore need for internal audit.

Course Methodology

Audit is defined as 'A systematic and independent examination to determine whether quality activities and related results comply with planned arrangements and whether these planned arrangements are implemented effectively and are suitable to achieve the objectives set by the organization.' Auditors need to be formally trained to have understanding of standard and also have skills to carry out audit in an objective manner. AHPI has designed intensive 3-days program which besides covering the salient points of NABH standard provides in-depth understanding of audit process including the audit techniques. The course is full of exercises and case studies. The participants are guided to carry out an audit in actual HCO to get real feel of it.

Target Participants

It is important that healthcare organization at the time of implementing the accreditation standard, involves all the consultants, administrators, nursing staff and above all the management. Therefore the trained internal auditors should be chosen from all the functional departments like, Registration, OPD, Wards, ICU, OTs, Pathology laboratory, Radiology, Records, Paramedics, and Facility etc. The participants for the course accordingly should be chosen from Clinicians, Administrators, Quality, Nursing, Diagnostic staff, Bio-Medical Engineers, Maintenance staff, Paramedical supervisory staff etc.

Benefits of the program

The internal audits are known to result into tremendous advantages. It keeps the system dynamic and self-improving. Being the in-house activity, auditors besides raising non-compliances, also bring out suggestions. These suggestions invariably result into massive savings and also improve patient safety. Finally the internal audit builds effective team work and breaks down the inter-departmental barriers.

Program Content

- Introduction to NABH
- Understanding of NABH Standard
- Basic Quality Concepts
- Audit Process, Types of Audit
- Audit Planning and Audit Conduct
- Tracer Methodology

Certification

The program begins with intensive 3-days contact sessions and is followed by TEST of understanding of the participants and successful participants are

being provided with AHPI certificate and declared as “Certified Internal Auditor-NABH”.

Fee Structure

Category	Fee (Rs)	Participation Limit
In-House Program for Organisations	1,50,000 / Organisation	30 participants
Open Program for Individuals	12,500 / Participant	--

Fee Submission

All Cheque/DD drawn in favor of:

Association of Healthcare Providers (India)

Payable at New Delhi

- A/C No : 038601002052 (ICICI Bank)
- RTGS/NEFT IFS Code: ICIC0000386

AIHQ Training Programs

- a. Certified Healthcare Quality Practitioner
- b. Certified Internal Auditor-NABH
- c. Certified Infection Prevention Control Nurses
- d. Certified Hospital Manager
- e. Clinical Governance & Clinical Audit



For Program Details refer AHPI website: www.ahpi.in

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