



AHPI NEWSLETTER

JANUARY TO MARCH 2024



From the Desk of Director General

This quarter has been greatly eventful as AHPI Annual Conclave happened during this very quarter. As the name, the conclave is assembly of AHPI family.

All 20-states were represented by their Presidents/ Secretaries and members. It provided them with opportunity to network, share good practices as well as challenges, what industry was currently facing with. Scientific sessions spread over two days were found to be huge value as conveyed by the delegates. Going by the record number of entries for AHPI awards for excellence, it shows enthusiasm and spirit of competitiveness among member hospitals. All in all, the conclave was huge success.

The annual general body meeting held during conclave came out to be highly interactive. It was first time that AGM developed road map for activities for the coming year. The road map included action plan for activities related to; (i) advocacy, (ii) scientific projects and (iii) with focusing on wellbeing of community at large. Based on deliberations in AGM, 8-specific committees have been formed, which in a way will carry forward the tasks covered in the road map.

AHPI relentlessly continued advocacy issues with government, be it delayed payment by CGHS and PMJAY, revision of rates etc. There has been partly success on these accounts, but we shall continue working with government to restructure the government insurance schemes.

Dr Girdhar J Gyani
Director General, AHPI

From the Desk of President



Dear Esteemed Members,

I am thrilled to reflect on the remarkable journey we've undertaken together as part of the Association of Healthcare Providers in India (AHPI). Over the past few months, AHPI has continued to serve as a beacon of excellence in the healthcare industry, championing innovation, collaboration, and excellence in patient care.

February marked a pivotal moment for AHPI with the grand convening of the AHPI Global Conclave in Gandhinagar, Gujarat. This flagship event brought together leaders from across the globe to exchange insights, best practices. The Conclave served as a dynamic platform for fostering dialogue and forging partnerships.

Another remarkable event—the AHPI Healthcare Excellence Awards, celebrated the outstanding achievements and contributions of healthcare providers and institutions who have demonstrated exemplary dedication to delivering quality care and improving patient outcomes. It was truly inspiring to witness the remarkable work being done by our members, reaffirming AHPI's commitment to recognizing and honouring excellence in healthcare delivery.

Beyond these events, AHPI remained steadfast in addressing the pressing issues facing the healthcare industry. From advocating for policy reforms to promoting innovation and quality improvement initiatives, AHPI continued to be at the forefront of driving positive change and shaping the future of healthcare in India and beyond.

Looking ahead, the coming months hold immense promise and opportunity for AHPI and its members. As we navigate the evolving landscape of healthcare, I urge each of you to remain engaged, proactive, and committed to our shared vision of building a healthier, more resilient future for all.

Thank you for your continued support and dedication to AHPI's mission. Together, we will continue to lead, innovate, and inspire positive change in the healthcare industry.

Warm regards,

Dr Bhabhatosh Biswas
President, AHPI

From the Desk of the Editor



Dear Esteemed Members,

Moving on to the performance of 1st quarter of the year, it is my privilege to reflect on the significant strides we've taken as part of the Association of Healthcare Providers in India (AHPI). Over the past months, AHPI has steadfastly championed the cause of healthcare excellence and innovation, while also advocating for the interests of our members on crucial policy fronts.

AHPI Global Conclave:

February marked the vibrant convening of the AHPI Global Conclave 2024, a platform where healthcare luminaries and thought leaders congregated to exchange ideas, insights, and best practices. This Conclave, a beacon of innovation, fostered collaborations aimed at enhancing healthcare standards nationally and globally. The spirited discussions and knowledge sharing underscored AHPI's commitment to driving positive change in the healthcare sphere.

AHPI Healthcare Excellence Awards:

In February, AHPI shone a spotlight on excellence in patient care through the AHPI Healthcare Excellence Awards. This event celebrated the remarkable achievements of healthcare providers who exemplify dedication and innovation in their endeavours. The awards not only recognized excellence but also inspired a collective resolve to continually raise the bar in delivering quality healthcare services.

Global Trends in Healthcare Quality:

March saw AHPI's unwavering commitment to quality and standardization through an exploration of global trends in healthcare quality. With a

particular focus on accreditation and adherence to ISO 7101 standards, AHPI emphasized the pivotal role of standardization in enhancing efficiency and patient outcomes. Advocacy in Action: Representing Member Interests

In addition to our proactive initiatives, AHPI has been at the forefront of advocating for member interests on critical policy fronts. AHPI's advocacy and feedback on behalf of all the representative states, on various aspects of Ayushman Bharat PM JAY to NHA was viewed seriously by the Government. AHPI's intervention petition against the interim judgment by the Supreme Court on fixing charges in healthcare is a testament to our unwavering commitment to safeguarding the interests of our members. This intervention underscores AHPI's role as a stalwart advocate for fair and equitable healthcare policies that prioritise both patient welfare and provider sustainability. From advocating for policy reforms to fostering innovation and collaboration, AHPI stands poised to lead the charge in shaping the future of healthcare delivery.

The Road Ahead:

By harnessing the collective expertise and resources of our diverse membership, AHPI will continue to drive positive change, inspire innovation, and advocate for policies that benefit both healthcare providers and patients alike.

Finally with the collective participation of our state chapters and all stakeholders, we were able to achieve in the crucial areas such as innovation, accessibility, quality care, digital health, research and publications.

Thank you for your unwavering support and commitment to AHPI's mission. Together, let us forge ahead with determination, resilience, and a shared vision of a healthier, more equitable future for all.

Best regards,

Dr Sunil K Khetarpal
Director, AHPI

AHPI Global Conclave 2024

The 11th Global Conclave of the Association of Healthcare Providers India (AHPI) was recently held on the 2nd and 3rd of February 2024 at Hotel Leela in Gandhinagar, Gujarat. The theme for this year's conclave was "India as Vishwa Guru in Healthcare @2047: From Vision to Reality." With over 400 delegates attending from all over the country, the conclave served as a platform for healthcare professionals to come together and discuss the future of healthcare in India.

The event featured technical sessions delivered by 30 experts in the field, with the support of 12 session chairs and moderators. One of the highlights of the conclave was the AHPI Awards for Excellence in Healthcare. This year, 86 hospitals were recognized and awarded under various categories, out of the 300 hospitals that had applied. This

acknowledgment showcased the remarkable achievements and advancements made by these healthcare institutions in providing quality healthcare services.

The conclave not only brought together healthcare professionals but also served as an avenue for networking and collaboration. The exchange of knowledge, ideas, and experiences among participants contributed to the success of the event. Overall, the AHPI Global Conclave 2024 was a resounding success, serving as a platform to discuss the future of healthcare in India and recognize the exemplary work done by hospitals in the country. This event demonstrated the commitment and dedication of healthcare professionals to bring about positive changes in the healthcare sector.



AHPI Healthcare Excellence Awards 2024

AHPI held its highly anticipated 10th Healthcare Excellence Awards at Gujarat in February 2024, as part of its Annual Global Conclave. This prestigious event attracted participation from around 300 hospitals, all vying for recognition in the eight different categories. Notably, a total of around 85 hospitals from across the country, as well as some international institutions, were honored during this grand occasion.

The distinguished Chief Guest for the event was Shri Rushikesh Ganeshbhai Patel, the Honorable Health Minister of Gujarat, adding a sense of prestige and great significance to the ceremonies. Moreover, the gathering of esteemed individuals from the healthcare fraternity, including industry stalwarts, added to the grandeur of the occasion.

The event reached its pinnacle with a grand gala dinner, offering attendees a chance to network and socialize in a delightful atmosphere.



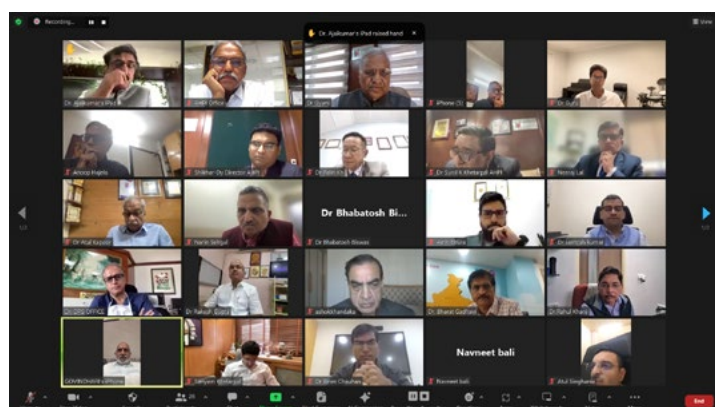
Policy and Advocacy

AHPI – Directive by SC on fixing of Hospital Charges

In response to the need for regulating hospital charges, the Supreme Court issued a directive urging the fixation of hospital fees. Acting on behalf of its member hospitals, AHPI decided to implead in the court and submitted a written letter to the Health Secretary, outlining their perspective on the matter and advocating for fair and reasonable hospital charges. Recognizing the urgent nature of the situation, AHPI conducted an emergency meeting with the office bearers of its state chapters. During this meeting, it was decided that AHPI would further communicate their concerns and recommendations to the respective State Secretaries.



Letter to Health Secretary, MOHFW



Emergency virtual meeting held with AHPI State Chapter Office Bearers

AHPI - CGHS

AHPI has been actively lobbying on behalf of hospitals to address the issues with CGHS, one of their primary concerns has been the need for the revision of package rates, which are the predetermined prices for medical procedures. Through continuous efforts, AHPI has been successful in working with the Government to initiate the revision of rates starting from January and recently for some general surgical procedures.

F No. 21602/01/2023/CGHS
Govt. of India
Min. of Health & Family Welfare
Department of Health & Family Welfare
Directorate of CGHS
CGHS Bhawan,
B-8, Pusa - Section 13, New Delhi - 110029
Dated the February 1st, 2024

OFFICE MEMORANDUM
Subject: Revision of CGHS package rates for General Surgery -
regarding

I am directed to convey the approval of the Competent Authority for the revision of CGHS package rates for General Surgery as per the details given below:

(All figures are in Rupees)

S No.	Code	CGHS Treatment/Procedure/Investigation List	Revised CGHS Rates for NABH accredited Hospitals	Revised CGHS Rates for Non-NABH accredited Hospitals
13		Dressings of wounds	500	250
23		Aspiration/Pural Effusion - Diagnostic	700	500
38		Aspiration/Pural Effusion - Therapeutic	700	500
47		Aspiration / Peritoneal Aspiration Diagnostic / Ascitic tapping / paracentesis - Diagnostic	700	500
38		Aspiration / Peritoneal Aspiration Therapeutic/ Ascitic tapping / paracentesis - Therapeutic	700	640
43		Removal of Stitches /Sutures (7-12 inches)	200	100
713		Venocentesis	700	500
814		Phlebotomy correction / Re-admission reduction / Circumcision Under LA	6000	5100
914		Injection Sclerotherapy / Banding of Haemorrhoids	700	500
1217		Injection for Varicose Veins	700	500
1218		Urethral stricture - dilatation	700	500
1219		Dilatation of Urethral stricture	2300	1550
1309		Incision & Drainage under local anaesthesia (large)	2300	1550

Office Memorandum regarding the Revision of Package Rates for General Surgery

AHPI – IRDAI

An AHPI Effort - Advancing Healthcare Insurance in India

One of the recent achievements is ensuring that health insurance coverage is available to individuals of all age groups. Previously, there were limitations on the maximum age at which individuals could obtain health insurance coverage, which often left older adults without the financial protection they needed for their medical expenses. However, through the efforts of AHPI being members of Health Insurance Consultative Committee (HICC) established by IRDAI, regulations have been implemented to eliminate age gaps in health insurance coverage.

The HICC, including renowned healthcare professionals such as Dr. Alex Thomas and Dr. Devi Shetty, who are patrons of AHPI, submitted recommendations to IRDAI regarding this matter, which have now been implemented as regulations. This development marks a significant step forward in ensuring that individuals of all age groups have access to health insurance, providing them with the necessary financial support for their medical needs.

ASSOCIATION OF HEALTHCARE PROVIDERS - INDIA
Educating & Advocating for Well Being of Common Man

Date: 23/04/2024

To,
Shri. Eshwath Panda
Chairman,
Insurance Regulatory and Development Authority of India

Dear Sir,

Subject: Appreciation for Advancing Healthcare Insurance in India

On behalf of the Association of Healthcare Providers (India), we wish to express our deep appreciation for the recent decision to substitute the age cap on healthcare insurance policies.

This progressive action by the IRDAI is a crucial advancement towards ensuring comprehensive healthcare coverage for older adults in our country.

We urge the IRDAI to consider implementing additional recommendations proposed by the three sub-committees of the IRCC.

These recommendations are designed to enhance the accessibility and affordability of healthcare insurance for all citizens, promoting increased insurance penetration.

Furthermore, they aim to facilitate quality healthcare delivery and ensure the sustainability of healthcare organizations through transparent and scientific costing methods.

We are confident that the adoption of these recommendations will significantly enhance the insurance landscape in our nation, ultimately benefiting the well-being of our citizens.

We eagerly anticipate witnessing further progressive reforms in the insurance sector under the guidance of the IRDAI. We commend the IRDAI for its continuous efforts in fostering a more inclusive and efficient healthcare insurance system in India.

Warm regards,

Dr. Devi Shetty, Patron, AHPI
Dr. Girishar J Gyani, Director General, AHPI
Dr. Alexander Thomas, Patron, AHPI
Dr. Rishabh Bhowas, President, AHPI

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**Letter to Chairman, IRDAI
Appreciation for Advancing
Healthcare Insurance in India**

ASSOCIATION OF HEALTHCARE PROVIDERS (INDIA)
Educating & Advocating for Well Being of Common Man

Date: 24/01/2024

To,
The Chairman,
Insurance Regulatory and Development Authority of India (IRDAI)

Sub: Cartelization by insurance companies for IRDAI.

Dear Sir,

There is increasing trend that more and more patients are coming through government schemes like COIS, ECIIS and PMJAY. These rates are at times variable and do not meet even the operating expenses. The Private Health Care organisations survive through each paying patients and those coming through private insurance, which we term as subsidisation model.

Recently, the Insurance companies have started putting pressure on hospitals in general and on small and mid-size hospitals in particular on fixing of rates, by asking rebate. It has also been experienced that insurance companies are passing loads and working on almost similar pattern of tariffs. This is tantamount to a form of Cartelization. While this is against the principle of fair competition, it will also lead to deterioration of Medical Services as cutting down the cost will affect patient safety.

As a stakeholder group with a keen interest in representing the interest of the patients as well as ensuring highest quality of care, AHPI would like to highlight the following important perspective that should be taken into account while deliberating the matter:

- Every patient is unique and will need a special application of judgement and process to achieve good outcomes. Uniform package does not consider procedural risk factors and preoperative factors.
- Quality of Infrastructure - A diverse country like ours, with significant demand supply gaps in medical infrastructure, will necessarily have hospitals with differential infrastructure standards that cater to all demographic groups. Level of infrastructure deployed including location has a significant bearing on cost, as well as outcomes.
- Quality of Care - Indian hospitals with JCI or NABH accreditations have higher nursing ratios, dedicated infection control teams and large numbers of people who oversee on nursing and clinical quality. All of these layers of supervision and oversight are essential for ensuring the success of our surgeries and clinical outcomes. Cartelization will result in giving pressure and dis-incentive to providers from improving quality of care, and investing in people, systems and process that will elevate the standards of care.
- Clinical expertise & outcome: The shortage of highly skilled clinical specialists in our country is well known. Indian doctors with care skills are sought after across the

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**Letter to IRDAI Chairman -
Cartelization by insurance companies for IRDAI.**

ASSOCIATION OF HEALTHCARE PROVIDERS (INDIA)
Educating & Advocating for Well Being of Common Man

World and as healthcare providers, the same disease affects different patients differently and 2 patients with the same condition will need different levels of diagnosis, intervention and care, depending on the underlying risk factors. The judgement of the clinical team is paramount in this regard to ensure the best possible outcome and no external pressure should be allowed to compromise the clinical autonomy. Therefore, healthcare providers need continued flexibility on appropriate compensation for clinical talent which is factored in their pricing policy.

Past precedents are a testimony to the fact that Cartelization has never helped any sector, and in a patient focused sector like Health Care, permitting the form of cartelization of private insurance players will significantly deteriorate patient outcomes and detrimental to patient safety.

In view of above we would urge the IRDAI and General Insurance Council to engage in consultations with stakeholders across the board including patients and health care providers to arrive at appropriate mechanisms to protect the interests of all stakeholders, primary among them being the patient. Given the stakes made by Indian healthcare and health insurance sectors, we are confident that together, we will be able to agree on fair mechanisms for pricing and healthcare delivery that help the quality of care, patient services, price transparency and convenience that we all stand for and patients deserve.

We look forward to a productive dialogue and a mutually beneficial path ahead.

Dr. Girishar J Gyani, Director General
Dr. Rishabh Bhowas, President
Dr. Alexander Thomas, Patron

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AHPI - Quality Council of India [QCI] Grading of Hospitals

QCI has taken a significant step towards improving the quality of healthcare services in the country and it has resulted in the development of a grading system for hospitals to ensure standardized quality of care across the nation.

AHPI has been appointed as the chair of the technical committee for this initiative, The committee consists of experts in the healthcare field, has worked diligently to establish the standards and criteria for grading hospitals. Their objective is to assess and evaluate hospitals based on various parameters, including infrastructure, processes, patient safety, and overall quality of healthcare services. Pilot assessment has already commence in few hospitals across India.

To ensure that the grading system is fair, transparent, and comprehensive, the committee has conducted regular meetings to refine and finalize the assessment criteria, they recently engaged with senior assessors from the National Accreditation Board for Hospitals and Healthcare Providers (NABH) to gather valuable insights and expertise.

AHPI is playing a pivotal role in driving this initiative forward.



Meeting with Senior NABH assessors from across the Country

AHPI – National Health Authority [NHA]

AHPI recently attended a meeting with Ms. Deepti Kaur Mukherjee, the CEO of the National Health Authority (NHA). The primary objective of the meeting was to discuss and explore avenues for strengthening various healthcare initiatives.

One of the key areas of focus was the strengthening of the Ayushman Bharat Digital Mission (ABDM). AHPI and NHA deliberated on strategies to enhance the implementation and impact of ABDM, which is aimed at digitizing health records and creating a comprehensive healthcare information system across the country. This initiative has the potential to streamline healthcare services, improve accessibility, and enhance patient care outcomes.

Another significant topic of discussion was the Central Government Health Scheme (CGHS). AHPI and NHA examined ways to strengthen this scheme further, with a specific emphasis on ensuring quality healthcare services for government employees and pensioners across India. The objective was to identify potential improvements and address any challenges faced by CGHS beneficiaries.

Furthermore, the meeting explored opportunities to strengthen the use of digital health technologies in the country. AHPI and NHA exchanged ideas on the scope and content of the white paper, focusing on key aspects such as healthcare financing, service delivery models, quality assurance, and capacity-building initiatives.

Additionally, efforts were made to explore opportunities for strengthening the Pre-Conception and Pre-Natal Diagnostic Techniques (PCPNDT) Act. The meeting of industry bodies including NATHEALTH exemplified a proactive and collaborative approach in addressing crucial healthcare issues in India.

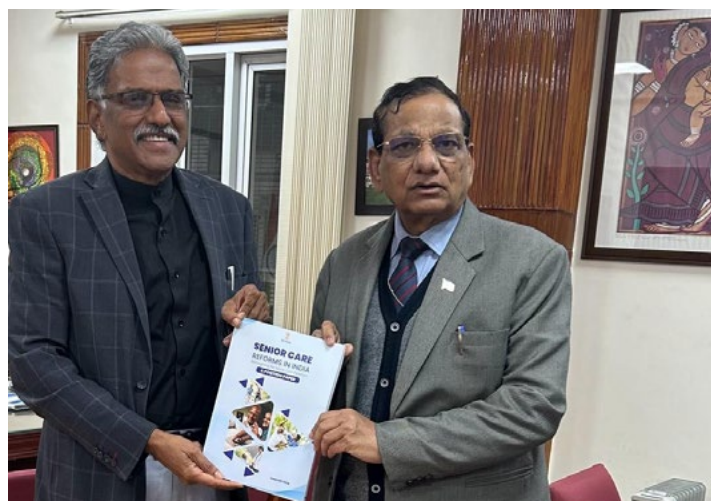


AHPI meeting with CEO, NHA

AHPI – NITI Aayog

At the release of the document 'Senior Care -Reforms In India'- Reimagining the Senior Care Paradigm in Delhi, 16 February 2024.

AHPI is collaborating with VayahVikas, and is playing a significant role in this important area.

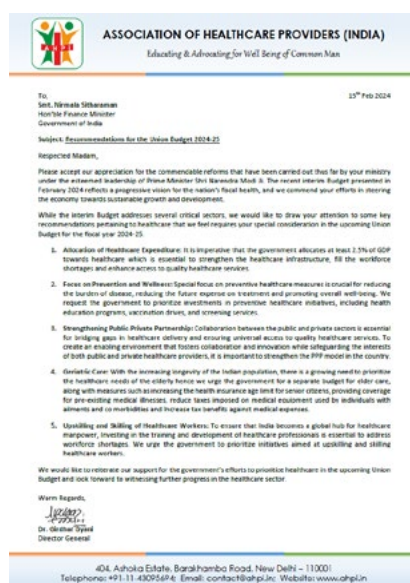


With Dr Vinod Paul , Member, NITI Aayog,

AHPI – AB PMJAY

After an expert committee constituted under the Chairmanship of Dr. Vinod Paul , Member- Health, NITI Aayog, to review the design and implementation of AB PMJAY, NHA has sought inputs from AHPI regarding various aspects of the scheme . AHPI submitted the inputs to NHA after taking feedback from various state chapters and attended the meeting convened by NHA to discuss the challenges faced by AHPI members in managing the scheme

AHPI – Recommendations for the Union Budget 2024-2025



Letter to Hon'ble Finance Minister

AHPI - Anti Microbial Resistance [AMR]

AHPI leading the AMR initiative in Karnataka with Clinton Foundation, IIT Delhi and IBHAR. By the mid of May 2024 the action plan will be presented to the Government of Karnataka.



With Minister, Secretary, Commissioner, Director of Health and Drug Controller, Department of Health and Family Welfare.

AHPI – NMC

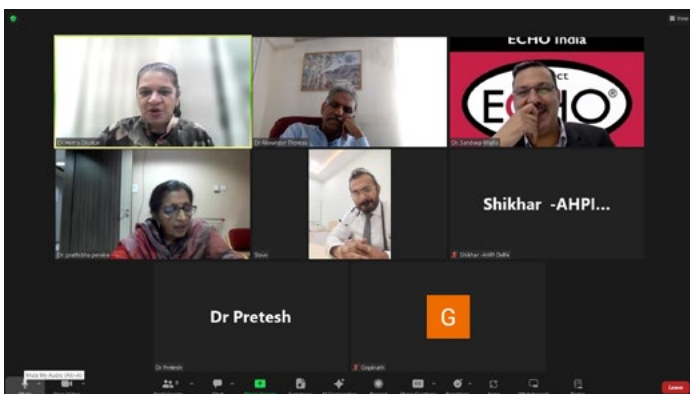
AHPI met with President, NMC for possible collaborations and continue to work together for the betterment of the healthcare in the Country



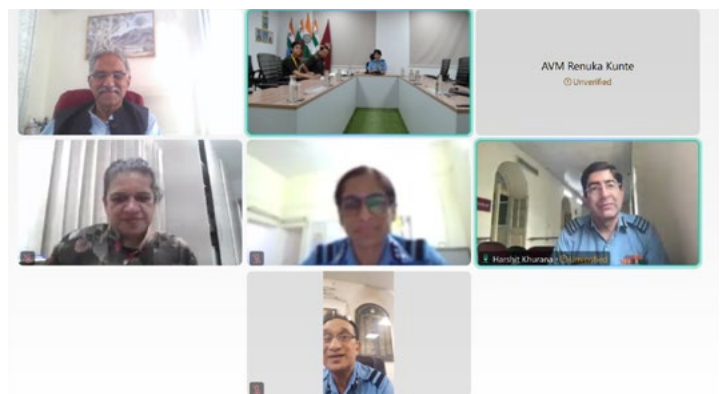
Academics & Training

Certificate Course in Geriatric Care

Creation of online certificate course in Geriatric Care for doctors and nurses by AHPI, HSSC, Echo India, Apollo and other experts.

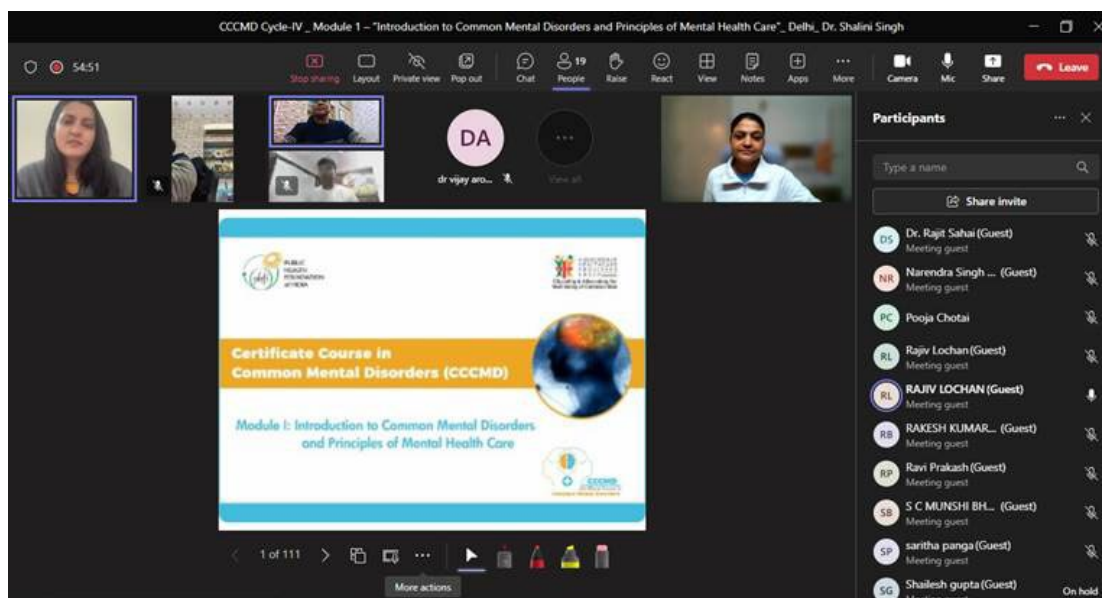


First Meeting of the Committee



Meeting with Director General Hospital Services, Armed Forces

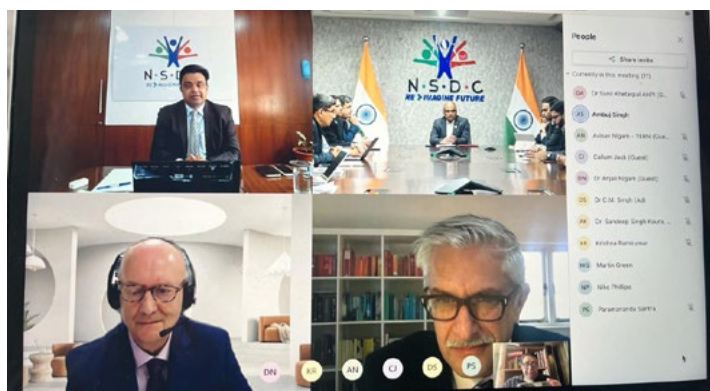
Certificate Course in Common Mental Disorder [CCMD] by AHPI & PHFI



Commencement of 4th cycle

AHPI - MoU

AHPI exchanged MoU [virtual] with NSDC and Care England for Care Givers. AHPI is the partner with NSDC for supply of skilled healthcare professionals to the UK



Signing of MoU [virtual] with NSDC and Care England for Care Givers

AHPI – Whitepaper

AHPI and Grant Thornton released a white paper on Financial Sustainability on Healthcare Sector



Research

A study on Interventions in Aging [Sarcopenia Assessment] a unique project for those above 60 years – through AHPI, Vayah Vikas, Institute For Stem Cell Science and Regenerative Medicine [Instem] & Bangalore Baptist Hospital [BBH]

Paper finalised and submitted to the PNAS Editorial Office for further publishing.

Collaborations



AHPI organized a seminar on “Global Trends in Healthcare Quality” supported by QACA- Quality Austria Central Asia Pvt. Ltd. and QAI- Quality and Accreditation Institute. During his inaugural address Dr Girdhar Gyani shared his experience and the journey of Quality in all walks of life in the country including healthcare quality and NABH. Angela McKaskill (USA), Project Manager, Healthcare Quality, BSI delivered the key note address and shared her experience as the Project lead for ISO 7101 while creation of this first of its kind ISO standard for healthcare quality.



AHPI with Chairman, ISRO to discuss and review the existing projects with ISRO



AHPI at the Implementation of the Anti TB Stewardship program community led activity at Amrita Hospital by USAID.



AHPI at KG Hospitals for the Inauguration of Robotic Surgery Department





AHPI as a Guest of Honor at Fortis Memorial and Research Centre on World TB Day with USAID highlighting the role of private sector in elimination of TB in India and promoting the System for TB Elimination in Private Sector [STEPS]



AHPI at the medical Law, Policy and Ethics Medlawcon 2024 organized by Gujarat law University, AHPI & IMA.

AHPI at the Sancheti Hospitals and discussed important observations regarding healthcare quality and accreditation status in the country.



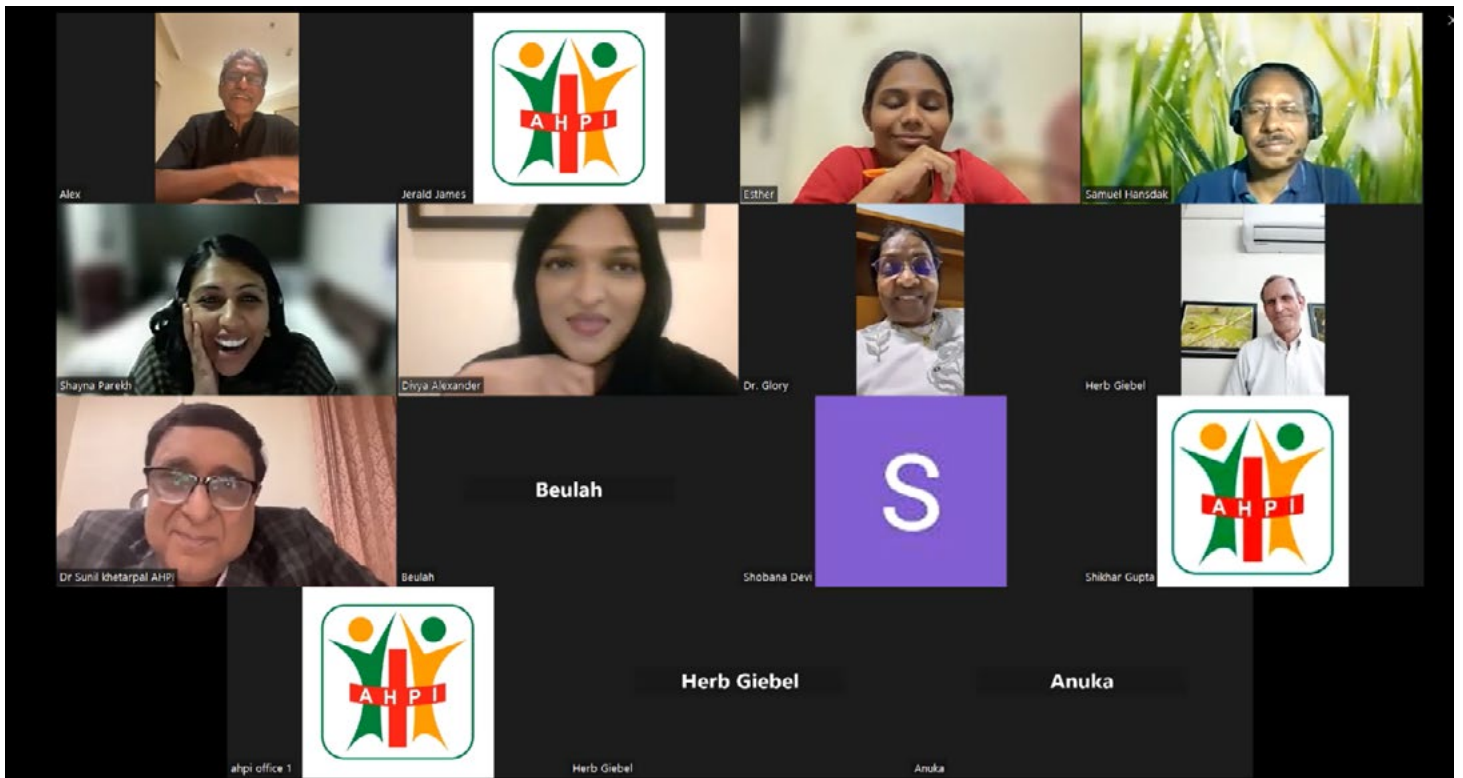
AHPI at the roundtable on Cervical Cancer "From Awareness to Action: Cervical Cancer Mukht Bharat" by ECHO India. Shri Dinesh Gundu Rao, Hon'ble Health Minister of Karnataka was the Chief Guest.



AHPI at the opening of the new Nodal Centre of Vayah Vikas [an organization for Seniors] at Mangalore

5th National Health Conclave 2024

5th AHPI National Health Conclave
on Lifestyle Medicine Empowering
Communities Transforming Lives
with CMC Vellore in October 2024



Virtual meeting of Organizing Committee Members

Webinars and Conclaves



At the ROBOCON 2024 organised by IMA



At the 11th International Patient Safety Conference organised by Apollo



AHPI at 8th PharmaMed HD Conference at PHD Chamber of Commerce



At the Patient Safety Conclave held at Jupiter Hospital, 2024



At the Workshop for Corporate Hospitals on Enhancing Quality of TB Care – a milestone in strengthening the Private Public Partnership in TB in the country



At the Western Region Leadership Conclave on Healthcare Sustainability and Climate action. With President, PHFI and others

8th NATIONAL HEALTH WRITERS AND INFLUENCERS CONVENTION- 2024

SESSION- 2 (3:45 PM - 4:30 PM)
Navigating Medical Ethics

21ST-22ND FEB, 2024
JLN Auditorium, AIIMS, New Delhi

Meet Our Speakers

- DR GIRISH TYAGI**
Registrar, Delhi Medical Council, President, Delhi Medical Association
- DR RAJEEV GAUTAM**
Corporate Officer, HORIBA, India, Jagran, President, HORIBA India
- DR SUNIL KHETARPAL**
Director, Association of Healthcare Providers (India), AHPI
- MR ATUL SHARMA**
Founder & Managing Director, Healthscope business
- MS MANISHA SINGH**
Partner, Corporate Law Group
- MS KRISHNA SARMA**
Founder and Managing Partner, Corporate Law Group

MODERATOR

For more details please visit:
www.healthfoundation.in/NHWIC2024



AHPI at 8th National Health Writers and Influencers Convention 2024 at AIIMS, New Delhi

Onlymyhealth.com PRESENTS

HEALTHCARE HEROES CONCLAVE 20 & AWARDS 24

HEALTH-TECH & WELL-BEING

#HEALTHCAREHEROESAWARDS

GRAND JURY

DR SUNIL K KHETARPAL
Director AHPI (Association of Healthcare Providers)

22ND FEBRUARY 2024 | ITC MAURYA, DIPLOMATIC ENCLAVE CHANAKYAPURI, NEW DELHI | 3 PM ONWARDS

At Healthcare Heroes Conclave and Awards 2024

8th PharmaMed HD
Pharmaceutical, Medical Devices Hospitals & Diagnostics

6th March 2024
PHD House, New Delhi

Department of Pharmaceutical Ministry of Chemicals and Fertilizers Government of India

PHD CHAMBER OF COMMERCE AND INDUSTRY

"Transforming Healthcare Delivery: The Evolution of Technology in Patient Care"

3rd Session

Chair
Dr. Bansal Garg (IAS)
Additional Chief Executive Officer
National Health Authority

Co-Chair
Dr. T. S. Kler
Chairman, Fortis Heart & Vascular Institute

Moderator
Dr. N. Subramanian
Medical Advisor
Apollo Indraprastha Apollo Hospital

Panelists:
Dr. Ravinder Singh, Scientist C, ICMR
Mr. Anshya Tripathi, GM-International Business, Akash Healthcare
Dr. Sunil K Khetarpal, Director, Association of Healthcare Providers (India) - AHPI
Dr. Rita Garg, Zonal Director, Fortis Memorial Research Institute

Premier Partners: Innvolution, SMT
Associate Partner: Walter Bushnell
Association Partners: AMED, ASPA, FOPE, etc.

At the 8th Pharma Med HD Conference 2024

#BWHealthcareSummit #BWHealthcareAwards

RECOGNISING THE TRAILBLAZERS IN THE HEALTHCARE ECOSYSTEM

7th **Healthcare** WORLD EXCELLENCE SUMMIT & AWARDS 2024

24 FEB 2024 THE IMPERIAL, NEW DELHI

REGISTER NOW

POWER SPEAKER

DR. SUNIL K KHETARPAL
Director, Association of Healthcare Providers India (AHPI)

EMINENT JURY

- DR. ANNURAG BATRA** - Chairman & Editor-in-Chief, BW BusinessWorld & Founder, ExchangeMedia
- MR. SUNIL THAKUR** - Partner, Co-Founder Capital
- DR. VIJAY AGGARWAL** - President, CMO
- MR. LOKESH PRASAD** - MD, MedCo
- MR. ATUL MOHAN KOCHHAR** - CEO, National Accreditation Board for Hospitals and Healthcare Providers (NABH)
- DR. GIRDHAR GYANI** - Director General of Association of Healthcare Providers India (AHPI)
- SANJIV NAWANGUL** - Managing Director, BVP
- MR. HARBINDER NARULA** - CEO, BW HealthcareWorld & CEO, BW HealthcareField

EVENT SPONSOR: BPL Medical Technologies, LUPIN, SAMSUNG, REALITY, 24M, [MFACT] Pitch

EVENT PARTNERS: [Logos of various partners]

At the 7th Healthcare Excellence Summit & Awards 2024

An Initiative by **IHW COUNCIL**

Jury

- Dr YK Gupta** - President, AHMS
- Dr Atul Mohan Kochhar** - CIO, NABH - National Accreditation Board for Hospitals & Healthcare Providers
- Dr Hemant Koshia** - Commissioner, Food & Drug Control Administration, Govt. of Gujarat
- Dr Urvashi Prasad** - Director, Office of Vice-Chairman, NITI Aayog
- Dr J.L. Meena** - Director, NHA
- Dr Sunil K Khetarpal** - Director, AHPI Association of Healthcare Providers (India)

9th IHW SUMMIT & AWARDS
INDIA HEALTH AND WELLNESS SUMMIT & AWARDS

Meet the Impactful Minds Behind the Final Verdict

26th April 2024
Holiday Inn International Airport, Mumbai

WORLD DIGIHEALTH & WELLNESS FORUM 2024
ONE WORLD ONE HEALTH

20th February 2024 Virtual Edition

MEET OUR SPEAKER

DR. SUNIL K KHETARPAL
Director, Association of Healthcare Providers (AHPI)



AHPI At the World Digi Health & Wellness Forum 2024

At the 7th Healthcare Excellence Summit & Awards 2024



AHPI at BusinessWorld Healthcare Summit and Awards 2024

State Chapter Activities

Andhra Pradesh



Dr.Murali Voona, President, AP AHPI Chapter received the Chief Ministers Award in providing excellent Cancer Care in the State

Bihar



Dr.Satyajith Singh, President Bihar Chapter nominated as the Chairman of CII Bihar, already proposed to work with industry leaders on health issues

Chhattisgarh



Meeting with Hon'ble Health Minister and Additional Chief Secretary

Gujarat



At the National Stroke Conclave 2023

Jharkhand



Meeting with and Health Secretary



Executive Committee Meeting

Karnataka

ASSOCIATION OF MEDICAL CONSULTANTS BENGALURU
(Affiliated to Association of Medical Consultants, Mumbai)

EMPOWERING HEALTHCARE:
Achieving 100% Cashless Transactions with a Patient-First Approach

Speaker
Dr. S. Prakash
MS, FRCS (Glasgow), Chairperson - Health Committee of General Insurance Council, Advisory Committee Member of NABH, Co-Founder and Formerly MD of Star Health Insurance

7th March 2024 **8:00 PM TO 9:00 PM**

AGENDA		
Name	Topic	Time
Dr. G V Divakar	Introduction of speaker and Context Setting	8 to 8:10 PM
Dr. S Prakash	Lecture	8:10 to 8:40 PM
Dr. Ajit Kumar	Q and A	8:40 to 9 PM

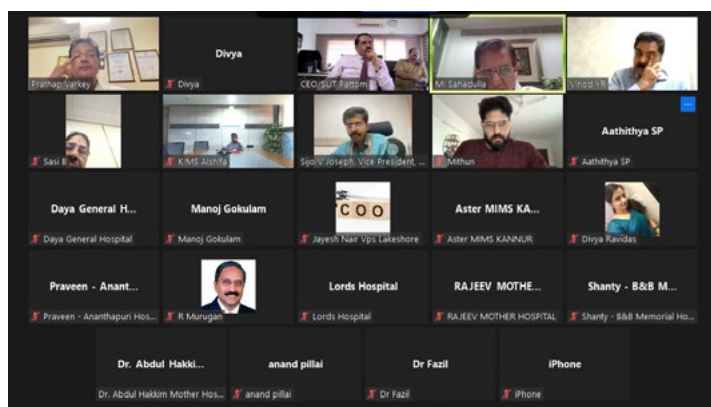
AMC OFFICE BEARERS 2023-25
President: Dr. G V Divakar Secretary: Dr. Ajith Kumar A K
Jt. Secretary: Dr. Hema Divakar Treasurer: Dr. Venkatachala K
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Dr. Venkatesh Gupta K V Dr. Murali Nadig Dr. Tuhina Gupta

ADVISORY COMMITTEE
Dr. Vasudev Rao U Dr. Lakshman K
Dr. Venkatesh Krishnamurthy

Webinar organized by AHPI KA and AMC

Kerala



Executive Committee Meeting

Madhya Pradesh



Meeting with Hon'ble Deputy Chief Minister and State Health Minister mainly for Public Private Partnerships

AHPI NE 1 [Assam, Meghalaya, Tripura & Sikkim]



General Meeting of the Chapter

AHPI NE 2 [Manipur, Mizoram, Nagaland & Arunachal Pradesh]



Executive Committee Meeting

Odisha



Skill Development Programme for Honda by Odisha Chapter

Tamil Nadu



Seminar on Improving Quality, Patient Safety & Hospital Operational Efficiency

Telangana



With the Hon'ble Health Minister

Uttar Pradesh & Uttarakhand



Executive Committee Meeting

News

Mapping Quality Of INDIA'S HEALTHCARE JOURNEY

The most durable and widely cited definition of healthcare quality was formulated by the Institute of Medicine



Over the years, healthcare has continued to be identified with quality and there have been several tasks like TQM, ISO, and HCA. The 21st century has brought a new paradigm in emerging as a key component of the service sector, with quality taking the lead.

The most durable and widely cited definition of healthcare quality was formulated by the Institute of Medicine (IOM) in 1986. An acronym for the Institute of Medicine's definition of healthcare quality was formulated by the Institute of Medicine (IOM) in 1986. An acronym for the Institute of Medicine's definition of healthcare quality was formulated by the Institute of Medicine (IOM) in 1986.

The Author is Dr. Association of Healthcare Providers of India (AHPI), Part 50, Quality Council of India (QCI)

India's Healthcare Quality Journey

All the beginning of the 21st century, India has a credible reputation in the private sector, including some hospitals and a few of the top of the list. This started with the introduction of accreditation.

Looking at the structure in the accreditation and their operations, accreditation, India, which was introduced in 1994, was introduced in 1994, was introduced in 1994.



DR GIRDHAR GYANI

The first formal initiative to improve India's health system came when the Shree committee was constituted in 1943 to assess healthcare needs.

The standard was formally launched in February 2006, but followed by a series of amendments, progress to special accreditation, including hospitals, clinics, etc.

Early-stage wellness is our objective, says Dr Devi Shetty

'Amazing Things Happen When Insurers, Hosp & Patients Have Aligned Interests'

Mumbai: Renowned heart surgeon Dr. Devi Shetty, known for surgical skills and philanthropy, has established himself as an institution builder with Narayana HealthCare. He now ventures into managed healthcare with the newly launched Narayana Health Insurance.

Dr. Shetty, who has been instrumental in the growth of Narayana HealthCare, has now ventured into managed healthcare with the newly launched Narayana Health Insurance.



Dr. Devi Shetty

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Dr. Shetty, who has been instrumental in the growth of Narayana HealthCare, has now ventured into managed healthcare with the newly launched Narayana Health Insurance.

IMA के अध्यक्ष ने CM साय को लिखा पत्र, MBBS प्रवेश में लाखों के बैंक गारंटी को हटाने की मांग

Purnima Mandal 11 Jan 2024, 04:58 PM छत्तीसगढ़



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Dr Girdhar Gyani, Director General, Association of Healthcare Providers (Photo/ANI)

Budget 2024: Increase budget allocation on health to 2.5 per cent of GDP: Association of Healthcare Providers

Accessibility and Availability Matter in Healthcare Infra

By TIW February 1, 2024 302 0



Dr. Girdhar Gyani, Director General, Association of Healthcare Providers (India)

डिजिटल हेल्थकेर कमान्ड सेन्टरो विशेष हेल्थकेर सेक्टरना ओरिएण्ट परये सर्याओ थर्ध

गांधीलगरमं AHPI ग्लोबल कोन्फरेन्स २०२४तुं आयोजन करायुं



डिजिटल हेल्थकेर कमान्ड सेन्टरो विशेष हेल्थकेर सेक्टरना ओरिएण्ट परये सर्याओ थर्ध

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Writers and influencers meet sheds light on medical ethics

DC CORRESPONDENT CHENNAI:

Founder of Corporate Law Group, Krishna Sarma, urged health writers and influencers to raise awareness on medical ethics among the medical community and the public.

The NHWIC-2024 continues to serve as a vital platform for discourse and education on pressing health issues, reaffirming the importance of ethical principles in ensuring quality and trust in healthcare delivery.

Director of the Association of Healthcare Providers (India) - AHPI, Dr. Sunil Khetarpal underscored the necessity of informed consent, emphasizing its dual role as a legal requirement and moral obligation. Dr. Rajeev Gautam, Corporate Officer of HORIBA, Ltd., Japan, President of HORIBA India, highlighted the transformative potential of innovation and technology in healthcare, urging collaboration across sectors to ensure accessibility and affordability.

Emphasising the importance of these guidelines, Dr. Girish Tyagi, Registrar of Delhi Medical Council and President-Elect of Delhi Medical Association, stressed their role in safeguarding both doctors and patients from malpractice and negligence.

He advocated for the adoption of generic medicines mandated by the NMC, provided they meet stringent quality standards to avoid compromising treatment outcomes.

The NHWIC-2024 has highlighted attention to crucial issues shaping the healthcare sector in India. Hosted by the HEAL Foundation, the session featured esteemed experts

'Insurance firm can't decide on medical expenses limit'

Company Directed To Pay ₹1.64L For Cataract Surgery

Tushar, Sure@timesgroup.com

Vadodara: In an important verdict, a consumer forum in Vadodara recently ruled that insurance firms can't decide which expense isn't necessary for medical treatment and how much maximum amount can be paid for it. The observation was made while ordering an insurance firm to pay the full medical bill of Rs 1.64 lakh to complainant Mayor Parmar for cataract surgery.



Forum said and added that the insurance firm can't decide on the customary charge too. "Reasonable charge means the expenses done for the necessary treatment and hence it is not an excessive expense. The insurance firm cannot decide on how much and what kind of expense the doctor can do during the treatment," the forum observed.

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Dr. Giridhar Gyani, Sumita Karer, Tapan Singhal

other members allegedly started abusing him. Ghosh stated in his complaint that he requested them to give re-

three o sons. S registered Bharat identified

Meet at GNLU on medical law

Ahmedabad: GNLU hosted a two-day national conference on 'Medical Law, Policy, and Ethics' that started from Saturday. Several top officials from IMA and Association of Healthcare Providers participated in the event.

The conference will cover themes such as negligence in medicine, organ

19 years old boy suffering from pain and swelling in his support and higher doing fine. Her husband continue the treatment

You can save her Aranya Mandal as i

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What's NEXt for medicos?

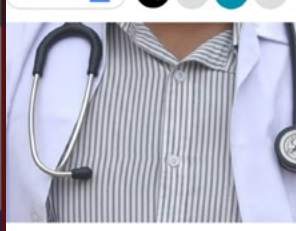
What is the National Exit Test? NEXt refers to the final year medical undergraduate examination.

Nandimath O V

Dr Alexander Thomas

Last Updated 27 February 2024, 02:59 IST

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IN PERSPECTIVE

What's NEXt for medicos?

What is the National Exit Test? NEXt refers to the final year medical undergraduate examination.

Dr Alexander Thomas

Last Updated 27 February 2024, 02:59 IST

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Transformative trends shaping Pharma logistics in India

Dr. Sunil K. Khetarpal, Director, Association of Healthcare Providers (India), reflects on the evolution of pharma logistics in India, highlighting advancements driven by technology, regulatory compliance, and collaborative partnerships.

In the span of the last decade, the pharma logistics domain in India has undergone a remarkable metamorphosis. This transformation is fueled by the amalgamation of cutting-edge technology, regulatory advancements, and a burgeoning need for optimized distribution networks. Companies are embracing sophisticated tracking mechanisms, temperature-regulated transportation, and upgraded warehousing infrastructure to ensure the secure and punctual delivery of pharmaceuticals across diverse geographies.



DR. SUNIL K. KHETARPAL, Director, Association of Healthcare Providers (India)

storage, transportation, and documentation. To ensure compliance, companies invest in robust quality management systems, staff training, and regular audits of their logistics processes. Innovations in pharma logistics focus on enhancing efficiency and cost reduction through automation, data analytics, and partnerships. Predictive analytics aids in accurate demand forecasting, optimizing inventory, and reducing stockouts. Cloud-based platforms facilitate seamless communication, enabling faster decision-making and enhanced agility in responding to market changes. These advancements signify a transformative shift in the industry towards streamlined operations and heightened responsiveness to dynamic market demands.

PHARMA COMPANIES COLLABORATE WITH LOGISTICS PARTNERS TO STREAMLINE OPERATIONS AND BOLSTER CUSTOMER SATISFACTION

Pharma companies collaborate with logistics partners to streamline operations and bolster customer satisfaction. Transparent communication, data sharing, and aligned objectives facilitate joint planning, inventory pooling, and shared distribution centers. These collaborative efforts optimize resources, minimize lead times, and cut overall logistics costs. Leveraging partners' expertise and technology-driven solutions enables pharma firms to enhance operational efficiency and effectively address evolving customer needs.

Compliance Regulatory requirements wield substantial influence over pharma logistics, as adherence to quality standards and safety regulations is crucial for ensuring the efficacy and safety of pharmaceutical products. Companies must comply with guidelines set forth by regulatory bodies like the FDA and WHO, encompassing stringent protocols for

Shija Hospitals & Research Institute wins "Strong Commitment to HR Excellence" award

IMPHAL, Mar 23

Shija Hospitals & Research Institute (SHRI) has won the "Strong Commitment to HR Excellence" award at the 14th National HR Excellence Award Confluence 2023-24 held in Lalit, Mumbai on March 22, 2024.

According to a release issued by SHRI, the award was presented by Sanjay Behl, Chairman, CII National Committee on Leadership & HR & Executive Director, Greaves Electric Mobility along with Indrani Kar, Principal Advisor CII & Head, CII-Suresh Neotia Centre of Excellence for Leadership & HR. The award was accepted by Dr Palni Khundogbam, CMD, Dr Bonney Khundogbam, CEO, Khandogbam, Director(HR), Gietrajali Arbam, Manager(HR), Dhyanchand Potshargham, Manager(HR), Gabriel



Pheirojiam, Deputy Manager(HR) and Sarda Haidson, Assistant Manager (HR). The CII-HR Excellence Award Model is based on the CII-Exim Bank Excellence Award encompassing all aspects of human resource management. Under this award model, each application is assessed by a team of qualified assessors followed by a site visit. The distinguished Jury determines the award recipients on the basis of assessment reports submitted by the assessor. The assessment Team for SHRI comprised of Deepak Deshpande, Vice President HR, Tata Business Excellence Group, S Muthuvasan, Vice President HR, The Residency Group of Hotels, Ajay Mali, Senior Manager HR and Monica Anand, Head, Learning & Development, EKI Energy Services Limited.

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